

November 2024

CITY OF MEMPHIS
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Monthly Newsletter

Important Notice: Beginning October 1, 2024, new rates and fees went into effect. They are as follows:

Residential & Commercial water minimum usage for the first 2,000 gallons based on meter size:

3/4-inch meter: \$25.00 inside the city limits, \$30.00 outside the city limits.

3/4-inch double meter: \$30.00 inside the city limits, \$35.00 outside the city limits.

1-inch meter: \$26.60 inside the city limits, \$31.60 outside the city limits.

1 1/2-inch meter: \$29.75 inside the city limits, \$34.75 outside the city limits.

2-inch meter: \$35.00 inside the city limits, \$40.00 outside the city limits.

Sprinkler Fire Protection: \$38.50 inside the city limits, \$43.50 outside the city limits.

Elimination of vacation rates of water only service. All Customer accounts will be charged for water, sewer and refuse services.

Residential sewer service increased to \$25.00. Commercial sewer service increased to \$26.00 for the first 2,000 gallons based on water usage and \$2.50 per additional 1,000 gallons based on water usage.

Residential Refuse service increased to \$31.00 inside the city limits and \$46.00 outside the city limits.

Commercial Refuse service increased to \$48.00 for weekly pickup inside the city limits, \$53.00 for weekly pickup outside the city limits, and \$58.00 for 3+ pickups per week inside the city limits, \$63.00 for 3+ pickups per week outside the city limits.

Connection fees for a new sewer tap increased to \$400.00. Cemetery lots increased to \$500.00 per lot. Cemetery burial permits increased to \$75.00. Vendor permits are \$50.00 per day.

- **Recently the Texas Utilities Code, Chapter 182, made customers' utility bill information confidential. This prohibits disclosing any information contained in your account to anyone who is not listed as the customer. The City has a form available that allows disclosure of your account information, if you give permission to do so. For more information or to request a form, please contact the Water Department.**
- Daylight Savings time ends Sunday, November 3rd. Remember to set your clocks back one hour.
- Election Day is November 5, 2024. The polling location will be open from 7 a.m.-7 p.m. at the Memphis Community Center.
- The City Offices, Municipal Court, Public Library, and Landfill Gate will be closed on Monday, November 11, 2024, to observe Veteran's Day and closed on November 28 & 29, 2024, for the Thanksgiving Holidays.
- Due to Veterans Day the next City Council meeting will be on Tuesday, November 12, 2024, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, November 8, 2024.

- The Lions Club will be hosting a Bingo & Spaghetti Night on November 16th at the Memphis Community Building. The fun will begin at 6 p.m. For more information contact any Lions Club member.
- The Preservation Foundation will be hosting their annual Community Christmas singing on Sunday, December 1, 2024, at the Historic Presbyterian Building, 223 S. 8th Street. The program will begin at 2:00 p.m. and refreshments will be served.
- An Angel tree will be set up in November at City Hall in partnership with Meals on Wheels. Please come by and select an angel. For more information, please contact City Hall at 806-259-3001.
- The Memphis Volunteer Fire Department will be sponsoring a Toy Drive for children in the community. Collection boxes will be set up in November at area businesses, the Chamber of Commerce Office, City Hall and the Fire Department. Applications for the program will be sent to local elementary schools or you can contact City Hall to obtain one. Plans for distribution of the toys will be in December.
- **The city is dedicated to cleaning up the town and we appreciate your efforts in keeping it clean. The landfill is FREE to Memphis residents and businesses except for roofing materials, tires, appliances containing freon and demolition debris. There is a charge for those items and prices can be acquired by visiting the website or calling (806)259-3001. Landfill hours are Monday – Saturday 8:00 am – 5:00 pm and closed from 12:00 pm – 1:00 pm for lunch. We also want to remind citizens that the alley behind your property is the homeowners' responsibility to mow and keep clean, that includes debris, tree limbs, and grass clippings. Please do not use the dumpsters to throw away grass clippings, as they are accepted for free at the landfill.**
- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department, to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- School is back in session, so please be cautious in the Memphis ISD school zones during the hours of 7:15 a.m. and 4:30 p.m. Fall sports are underway, visit their website at www.memphisisd.net for a complete schedule.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**