

**Water Supply Corporation  
New Service Application and Agreement**

**Please Print:**

Date: \_\_\_\_\_

Applicants Name: \_\_\_\_\_

Co-Applicants Name: \_\_\_\_\_

Service Address:

Mailing Address (If different):

\_\_\_\_\_

\_\_\_\_\_

Phone Number: \_\_\_\_\_ Work Number: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Date you would like services to be turned on: \_\_\_\_\_

**Please provide a copy of your driver's license.**

**Office Use Only**

No bad debt for this customer: \_\_\_\_\_ Copy of DL: \_\_\_\_\_

Service Classification: \_\_\_\_\_

Deposit Number: \_\_\_\_\_

Deposit Amount: \_\_\_\_\_

Method of Payment: \_\_\_\_\_

Connection fee: **Paid or Add to bill**

New Account Number: \_\_\_\_\_

Work order Number: \_\_\_\_\_

Approved By: \_\_\_\_\_

Date: \_\_\_\_\_ Title: \_\_\_\_\_

**PLEASE READ AND SIGN THE SERVICE AGREEMENT ON FOLLOWING PAGE**

## SERVICE AGREEMENT

\_\_\_\_\_ I. PURPOSE. The City of Memphis Water Department is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Memphis Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

\_\_\_\_\_ II. PLUMBING RESTRICTIONS. The following undesirable plumbing practices are prohibited by State regulations.

- a) No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- b) No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
- c) No connection which allows water to be returned to the public drinking water supply is permitted.
- d) No pipe or pipe fittings which contain more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e) No solder or flux which contains more than 2.0% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

\_\_\_\_\_ III. SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Memphis Water Department and CUSTOMER.

- a. The water system will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- b. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- c. The water system shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- d. The customer shall immediately correct any undesirable plumbing practice on his premises.
- e. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the water system.

\_\_\_\_\_ II. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer. I understand that if I do not pay my bill, additional fees will apply and my account can be sent for collection, which could affect my credit.

PRINT NAME: \_\_\_\_\_

CUSTOMER'S SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_