

August 2024

CITY OF MEMPHIS
721 W. Robertson Street
Memphis, Texas 79245
Phone: (806)259-3001 Fax: (806)259-3852
www.memphistexascity.com

Monthly Newsletter

- **Important Notice:** The City of Memphis is proposing a utility rate increase beginning October 1st, 2024. Each utility service will increase \$5.00 for inside the city limits and \$10.00 for outside the city limits. Commercial customer sewer rates are being proposed to increase based on consumption of water. The basic rate will increase to \$26.00 for the first 2,000 gallons and then \$2.50 per 1,000 gallons of water usage after 2,000 gallons. The city will no longer offer a vacation rate for utility services. All accounts will be charged for full services. An increase in cemetery plot rates is also being proposed. The city currently offers a payment plan for the purchase of cemetery plots. For more information contact the City Secretary office.
- **Important Survey Request:** On our website you will find a survey for Service Line Inventory. If you can, please take the time to fill out the survey with as much information as you can. This survey is also available in paper format at the water office. If you have any questions please contact City Hall, 806-259-3001.
- The Memphis City Pool will be closing August 11th, which will be a FREE admission day to all residents. For last minute pool rental information contact Shannon Rodriguez at 806-204-1777.
- The next City Council meeting will be on Monday, August 12, 2024, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the front glass at City Hall on Friday, August 9, 2024.
- **The city is dedicated to cleaning up the town and we appreciate your efforts in keeping it clean. The landfill is FREE to Memphis residents and businesses except for roofing materials, tires, appliances containing freon and demolition debris. There is a charge for those items and prices can be acquired by visiting the website or calling (806)259-3001. Landfill hours are Monday – Saturday 8:00 am – 5:00 pm and closed from 12:00 pm – 1:00 pm for lunch. We also want to remind citizens that the alley behind your property is the homeowners' responsibility to mow and keep clean, that includes debris, tree limbs, and grass clippings. Please do not use the dumpsters to throw away grass clippings, as they are accepted for free at the landfill.**
- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department, to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. For tips on how to plan for an emergency, go to www.ready.gov. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.

- School begins August 13th. Please be cautious in school zones during the hours of 7:15 a.m. and 4:30 p.m. For a list of school activities visit their official website at www.memphisisd.org.
- City offices and the Landfill will be closed September 2nd to observe Labor Day.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**
- Recently in the news, squatters have become a problem in the United States. Unoccupied homes are being invaded and law enforcement is having a difficult time removing individuals from properties they do not own. For tips to protect your property from squatters, read this article.
<https://news4sanantonio.com/news/local/heres-what-you-need-to-know-about-squatters-rights-in-texas>
- **Several area codes in Texas, including the 806, now require you to dial all 10 digits when making a local call, including cell phone numbers.** Here are some area numbers you may need:
 - AEP Electric: (800)723-7430
 - Cemetery Association President Randy Phillips: (806)259-3625
 - Chamber of Commerce- (806)259-3144
 - District Adult Probation: (806)259-3388
 - Greenlight Gas: (806)447-1377
 - Hall County Agent Office: (806)259-3015
 - Hall County Appraisal District: (806)259-2393
 - Hall County Clerk Office: (806)259-2627
 - Hall County Dispatch/County Jail: (806)259-2636
 - Hall County Hospital District Indigent Health Care Program: (806)259-3504
 - Hall County Judge: (806)259-2511
 - Hall County Justice of the Peace: (806)259-3116
 - Hall County Home Delivered Meals: (806)259-3212
 - Hall County Sheriff Department: (806)259-2151
 - Hall County Tax Office: (806)259-2125
 - Hall County Treasures Office: (806)259-2421
 - Memphis Animal Control (Hall County Dispatch): (806)259-2636
 - Memphis City Pool: (806)204-1777
 - Memphis Fire Department: (806)259-2323
 - Memphis Municipal Court Judge: (806)259-3539
 - Memphis Police Department: (806)259-2916
 - Memphis Post Office: (806)259-2031
 - Memphis Public Library: (806)259-2062
 - U.S. Post Office: (806)259-2031